



ANNUAL REPORT

2019 - 2020



Thai Welfare Association Inc
PO Box 20841 World Square NSW 2000
Phone: (02) 9264 3166
Email: tw@thaiwelfare.org
Website: www.thaiwelfare.org
<https://www.facebook.com/thaiwelfareassociation/>

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Thai Welfare Association Inc.

Minutes of the Annual General Meeting 2018-2019 / 2561-2562

Sunday 8th September 2019 at 3.00pm

Suite 204, Level 2, 78 Liverpool Street, Sydney NSW 2000

Business of the meeting began at 3.00 pm

Chair: Rob Clifton-Steele

Minutes: Michael Niblett

Welcome and introduction

TWA President Dr Wilbur G. Hughes (standing in for Mr Ben Ng) welcomed everyone and a quorum was declared. The procedures for the meeting were explained.

Apologies

Shari Allison, Benjamin Ng, Natcha Hills, Nongluk Bryder, Porntipa Chomsuwan, Thiraya Meemetkun, Thidarut Ng, Siritorn Phonsanga, Kamonwan Namwongsa.

Attendees

Name	Position	Other
Dr. Wilbur G. Hughes	President	
Nilwan Jiraratwatana	Vice President	
Porntip Prasertsuksom	Treasurer	
Michael Niblett	Secretary	
Rob Clifton-Steele	Management Committee member	
Tatiya Hastie	Management Committee member	
Sineenat Khantaracha	Member and Community Worker	
Kannika Kantha	Member and Administrative Officer	
Kittipol Nahbhanbherk	Member	
Cholladda Chutimamas	Member	
Wongprapha Bachner	Member	
Carl Bachner	Member	
Ratchanee Onkhao	Member	
Samee Wongphinit	Member	
Srikanya Clifton-Steele	Member	

Minutes from 2017-18 AGM

The minutes from the 2017-18 AGM were distributed. Rob Clifton-Steele moved that the minutes be accepted. Dr Wilbur Hughes seconded. The minutes were approved.

Business arising from the 2017-18 AGM

No business arising.

President's Report

The President reported on the progress made by TWA over the past year. He reaffirmed the continued commitment of the staff, volunteers and Management Committee to providing culturally appropriate and tailored casework and referral services to Thai people in need.

This year, the President said, the Management Committee has faced a number of challenges, both personal and professional. We have had to shuffle our responsibilities to support each other and continue with the work of the organisation, with a 'business as usual' approach. As a team, we faced these challenges directly and we fought hard but not recklessly with the needs of the community as our central focus for every decision made.

The primary objectives for the year were:

- the survival of the Thai Welfare Association
- ensuring our ability and accountability to provide essential services
- acquiring new and ongoing sources of funding
- the investigation of sustainability options such as downsizing and relocation of the office to maximise the allocation of our limited resources to address identified needs in the Thai community

TWA continued its partnership with Advance Diversity Services (ADS) which resulted from the successful conclusion to the Thai Innovative Project which developed an original service delivery model for SGP support programs to newly arrived Thai settlers in southern and eastern Sydney.

The President congratulated TWA's Community Worker Khun Sineenat Khantaracha on completing her Masters in Social Work (qualifying) and expressed gratitude to all of the volunteers who have given their time and energy in mobilising support for clients and to TWA fundraising activities.

The President finished with remarks expressing his thanks to the Management Committee, and on behalf of himself and the Management Committee he said how grateful he was to Khun Kannika (Elle) Kantha for her outstanding contribution in managing the administration and office of TWA. In closing he paid tribute to the outgoing President, Khun Ben Ng, for his dedication and commitment to TWA.

Treasurer's Financial Report

Treasurer Khun Pornthip Prasertsuksom presented her Financial Report for the year. The Thai Welfare Association raised \$47,844 for the year through its own fundraising efforts and from donations. Khun Nilwan Jiraratwatana moved that the Financial Report be approved. Rob Clifton-Steele seconded. The motion was approved by the membership.

The Treasurer thanked the Community Worker Sineenat Khantaracha and volunteers for their help and support during the year.

Worker's Report

Community Worker Sineenat Khantaracha (Kay) presented her Report. As well as working at the TWA office in Liverpool street, her work continued at ADS in Rockdale and at Sydney Multicultural Community Services in Daceyville.

Major client casework issues and challenges for the year included cases of domestic and family violence, sexual health referrals, family insecurity, gambling addictions, tenancy disputes, and employee exploitation.

Working within the limitations of budget restraints, Khun Kay and Khun Elle had to prioritise their commitments, focusing on face-to-face casework including provision of information and referral of clients to mainstream services. In the case of clients whose needs could not be adequately met by the referral process, the TWA Management Committee decided that it would consider and make decisions regarding such special needs on a case-by-case basis.

Over the past year, there were 886 client contacts through face-to-face casework, telephone calls and immediate referrals from phone calls and emails. There were eleven articles and stories published in ThaiPress, four TWA newsletters, four group information sessions, five fundraising events and a survey on the awareness of aged care in the Thai community conducted at different event throughout the year.

The Worker's Report was approved by the membership. The Community Worker thanked the Management Committee and volunteers for their help and support.

Other business

There was no other business.

Nominations for new Management Committee

The Secretary declared all MC positions vacant and called for nominations for the 2019-20 Management Committee. Nomination forms were presented to the meeting. The nominations for the incoming Management Committee team were:

- *Nilwan Jiraratwatana
- *Thidarut Ng
- *Wilbur G. Hughes
- *Rob Clifton-Steele
- *Tatiya Hastie
- *Pornthip Prasertsuksom
- *Shari Allison
- *Michael Niblett

The membership approved the team nomination. The Committee will nominate office bearers at the next MC meeting to follow this AGM.

Next AGM

The next AGM was provisionally set down for Sunday 13th September 2020.

The meeting closed at 3.47 pm.

DR. WILBUR HUGHES

President 2019-2020

To our members, friends, clients and partners, it is with great pleasure that I present the Thai Welfare Association's Annual Report for 2019-2020. This Annual Report was prepared by Khun Kannika Kantha with the assistance of Michael Niblett, Sineenat Khantaracha, Porntip Prasertsuksom and Rob Clifton-Steele. It was thirty years ago, on 6th August 1990, that the Thai Welfare Association was first registered as an incorporated association in NSW. In the thirty years since our formation our core purpose has been to assist new and recently settled Thai people in need, as well as providing guidance and support to any Thai person in NSW who is vulnerable, experiencing trauma, violence, or mental health difficulties. We have also provided information, resources and referrals for families in crisis, Thai employees who are denied their workplace rights and protections, and international Thai students struggling to find appropriate support and services.

Over this time there has been substantial growth in the size of Australia's Thai settler community, and significant rises in the number of Thai people coming to Australia for work and study. We have seen greater pressures on couple and family relationships, escalating numbers of women and children at risk of domestic and family violence, an upsurge in the reporting of mental health issues and, with the ageing of the population, increasing numbers of elderly Thai in need of culturally appropriate aged care.

As this reporting period ends, our delivery of services has had to adapt to the new circumstances forced upon us all by the global pandemic. We have redoubled our efforts to maintain frequent and regular communications with clients by telephone, message apps and online platforms. The Management Committee is always on the lookout for new and innovative approaches to service delivery. Our Treasurer, Khun Porntip Prasertsuksom, has installed an effective online system linking our Community Worker to clients, operated remotely by our Administrative Officer Khun Kannika Kantha, so that all clients contacting TWA are able to receive a response to their requests for assistance as promptly as possible.

The financial resources needed to pay our staff and fund our operations and programs comes entirely from our own fundraising efforts and the contributions made by generous donors. Without the generosity of our donors we would not be able to carry out the work we need to do for the Thai community. In particular, I would like to thank Sydney's Royal Thai Consul General Khun Chakkrid Krachaiwong and Deputy Consul General Khun Sasarak Sasivanij for their generous donation and other support they have given to TWA over the last 12 months. I also thank Khun Chalio Tongsinoon, Khun Nongnapat Srisuwan and Khun Phanthip Srisuwan, owners of Caysorn Thai Restaurant in Haymarket, who most graciously hosted our major fundraising dinner on 19th August 2019. The evening was a culinary delight and a resounding success, and we were thrilled by your support.

There are many other people who have quietly made regular financial donations to TWA throughout the year. I express my deep gratitude and appreciation for their exceptional generosity. Mention should be made here of the contributions made by Rob Clifton-Steele, Porntip Prasertsuksom, Catherine Davies, Thidarut Ng, and Kannika Kantha.

A difficult but strategically sound decision our Management Committee made in the latter half of 2019 was to vacate the office we had occupied for many years in Liverpool Street Sydney. After a huge effort by staff and volunteers on the office cleanout we finally made the break and surrendered our lease at the end of November. This not only created substantial cost savings for TWA, it also enabled us to adopt more flexible approaches to administration and client casework. We now have the advantage of utilising available space across multiple locations for client appointments and program activities. This creates enormous efficiencies for our staff and volunteers, and greater convenience for our clients. We look forward to providing more frequent opportunities for face-to-face meetings with clients, as well as launching further information and activity programs once the present mandated restrictions have been lifted.

In the coming year we will of course remain committed to devising programs for assisting those who are vulnerable to family security issues and who lack access to mainstream services and resources. We will also be exploring ways of supporting ageing and elderly Thai people with culturally appropriate aged care and Thai-speaking carers. The need for this is only increasing and we see an important role to be played by Thai people who wish to train and qualify for roles in the aged care sector.

I take this opportunity to thank all of our volunteers. TWA and the wider Thai community are grateful for your huge efforts in helping to keep the organisation going and for your energy and commitment throughout the year, working sometimes very long hours, especially during our office cleanout and fundraising events. I thank Khun Samee Wongphinit, Khun Kittipol Nahbhanbherk, Khun Wongprapha Bachner, Mr Carl Bachner, Khun Kamonwan Namwongsa, and Khun Ratchanee Onkhao.

I also wish to thank the members of our Management Committee. You have been hardworking and diligent all year, in the face of some particularly difficult challenges. In advancing the cause of TWA, we would not have been able to achieve so much in the past year without your steady hands, stimulating ideas and patient advice. Finally, I want to personally express my appreciation to Khun Sineenat Khantaracha and Khun Kannika Kantha who have both tirelessly given their time and resources to helping members of the Thai community, working for long hours and often in difficult conditions.

Dr Wilbur G. Hughes

President

Thai Welfare Association Inc.

PORNTHIP PRASERTSUKSOM

Treasurer 2019-2020

I am honoured to present the Treasurer's report for the year 1 July 2019 to 30 June 2020.

The Association received an income of \$48,512 for the year. The majority of that amount was raised through donations and fundraising in 2019, totaling \$29,512 and the remaining \$19,000 was from government support during the COVID-19 restriction period. With expenditures of \$50,855 to run the organization for the year, we ended the financial year with a deficit of \$2,343. We had cash at bank of \$6,117 at the end of the financial year.

Finally, I would like to very sincerely thank Khun Kannika Kantha and Khun Sineenat Khantaracha for their assistance with petty cash and maintaining the receipt books.

Porntip Prasertsuksom

Treasurer 2019 -2020

รายงานการเงิน

ดิฉันรู้สึกเป็นเกียรติอย่างยิ่งที่ได้เสนอรายงานการเงินตั้งแต่วันที่ 256 กรกฎาคม 12 ถึง 256 มิถุนายน 303

สมาคมได้หาเงินทุนจำนวน 478,512 เหรียญในปีที่ผ่านมา เงินที่ได้มาจำนวน 29,512
เหรียญได้มาจากการรับบริจาคและจัดงานหาทุนในช่วงปี 2562

ซึ่งเป็นผลจากการทำงานอย่างเต็มกำลังของคณะกรรมการและอาสาสมัคร และความอนุเคราะห์อย่างสูงจากทั้งบุคคล
และองค์กรต่างๆ จำนวนมาก ส่วนอีก 19,000 เหรียญ เป็นเงินช่วยเหลือจากรัฐบาลในช่วงโควิด19
จากรายจ่ายที่ใช้ในการดำเนินงานเป็นจำนวนเงิน 50,855 เหรียญ ทำให้บัญชีขาดดุลทั้งปีจำนวน 2,343 เหรียญ
และมีเงินคงเหลืออยู่ในธนาคารจำนวน 6,117 เหรียญ

สุดท้ายนี้ ดิฉันขอขอบคุณ คุณกรรณิกา กันธา และ คุณสินีนาท ขานทะราชา อย่างจริงใจ
ที่ได้ช่วยเหลือบันทึกรายการรับจ่ายในสำนักงานอย่างถูกต้องครบถ้วน

พรทิพย์ ประเสริฐสุขสม

เหรียญก 2562-2563

SINEENAT KHANTARACHA (Community Worker)

KANNIKA KANTHA (Administrator)

Worker Report 2019-2020

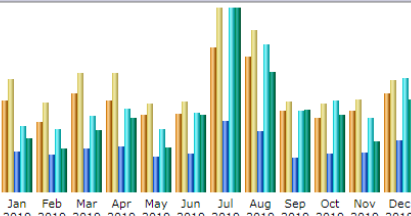
The reporting period covers another 12-month period for TWA over which we have been entirely self-funded. This has meant that we have had to once again carefully prioritise our work, as set out in our charter, and focus on face-to-face casework including the provision of information, advocacy and referrals to our clients requesting help. Where client needs were unable to be addressed through referrals to mainstream services the Management Committee considered that special needs should be met on a case by case basis. This meant that at times there was some input into our service delivery by members of the Management Committee who were appropriately qualified and experienced.

In November 2019 we surrendered the lease to our office in Liverpool Street. Through the support of the City of Sydney we were then able to use special meeting room space at Darling Square Library each Monday to meet with clients face-to-face, in a quiet and confidential setting, and provide individual casework. Our feedback from clients was very positive and we had a steady stream of people coming to appointments every Monday.

From early in the year the COVID pandemic was beginning to have an impact on our operations and service delivery. Due to the mandated restrictions the library was closed and with COVID cases increasing we became very concerned about the pandemic's impacts on individuals, families and the wider Thai community. However, we were soon able to transition to telephone, online, video and teleconferencing modes of service delivery. We think this has been successful, although of course we would prefer to be able to meet with all of our clients who require casework in person. In conclusion, we believe we have met most of the challenges that we have had to face over 2019-2020, but we are sure there will be many more ahead over the coming year.

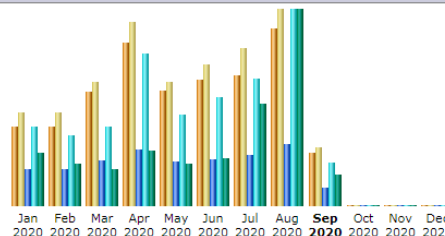
Our activities and outputs for the year are summarized below:

Output and Results for 1 July 2019 - 30 June 2020

Output	Results																																																																																				
Provision of face to face casework including information and referral 1 day/week	62 clients																																																																																				
Provision of phone and e-mail casework including information and referral	889 clients																																																																																				
Immediate referral of telephone callers and emails by worker or volunteers to other services, and/or dealing with queries using recorded information or volunteers	675 clients																																																																																				
	<p>Note: Admin takes cases and records on Client Details-Registration Form, as well as recording on TWA’s Statistical Client Survey. Then at the end of the day, admin sends all cases to the worker to contact clients.</p>																																																																																				
	<p><u>2019</u></p> <div><div>Monthly history</div><table><thead><tr><th>Month</th><th>Unique visitors</th><th>Number of visits</th><th>Pages</th><th>Hits</th><th>Bandwidth</th></tr></thead><tbody><tr><td>Jan 2019</td><td>282</td><td>349</td><td>551</td><td>906</td><td>13.71 MB</td></tr><tr><td>Feb 2019</td><td>216</td><td>276</td><td>507</td><td>863</td><td>11.07 MB</td></tr><tr><td>Mar 2019</td><td>306</td><td>369</td><td>594</td><td>1,051</td><td>15.72 MB</td></tr><tr><td>Apr 2019</td><td>283</td><td>368</td><td>624</td><td>1,148</td><td>18.95 MB</td></tr><tr><td>May 2019</td><td>240</td><td>275</td><td>480</td><td>860</td><td>11.39 MB</td></tr><tr><td>Jun 2019</td><td>241</td><td>281</td><td>525</td><td>1,086</td><td>19.64 MB</td></tr><tr><td>Jul 2019</td><td>448</td><td>570</td><td>980</td><td>2,535</td><td>46.78 MB</td></tr><tr><td>Aug 2019</td><td>418</td><td>502</td><td>831</td><td>2,028</td><td>30.53 MB</td></tr><tr><td>Sep 2019</td><td>252</td><td>279</td><td>476</td><td>1,117</td><td>20.83 MB</td></tr><tr><td>Oct 2019</td><td>228</td><td>275</td><td>526</td><td>1,255</td><td>19.50 MB</td></tr><tr><td>Nov 2019</td><td>252</td><td>288</td><td>541</td><td>1,023</td><td>12.77 MB</td></tr><tr><td>Dec 2019</td><td>307</td><td>346</td><td>717</td><td>1,572</td><td>23.58 MB</td></tr><tr><td>Total</td><td>3,473</td><td>4,178</td><td>7,352</td><td>15,444</td><td>244.46 MB</td></tr></tbody></table></div>	Month	Unique visitors	Number of visits	Pages	Hits	Bandwidth	Jan 2019	282	349	551	906	13.71 MB	Feb 2019	216	276	507	863	11.07 MB	Mar 2019	306	369	594	1,051	15.72 MB	Apr 2019	283	368	624	1,148	18.95 MB	May 2019	240	275	480	860	11.39 MB	Jun 2019	241	281	525	1,086	19.64 MB	Jul 2019	448	570	980	2,535	46.78 MB	Aug 2019	418	502	831	2,028	30.53 MB	Sep 2019	252	279	476	1,117	20.83 MB	Oct 2019	228	275	526	1,255	19.50 MB	Nov 2019	252	288	541	1,023	12.77 MB	Dec 2019	307	346	717	1,572	23.58 MB	Total	3,473	4,178	7,352	15,444	244.46 MB
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2020

Monthly history



Month	Unique visitors	Number of visits	Pages	Hits	Bandwidth
Jan 2020	223	263	478	1,025	27.21 MB
Feb 2020	224	265	473	907	21.83 MB
Mar 2020	323	352	589	1,030	18.74 MB
Apr 2020	463	519	731	1,968	28.68 MB
May 2020	326	351	567	1,175	21.59 MB
Jun 2020	358	399	600	1,408	24.70 MB
Jul 2020	369	446	658	1,643	52.68 MB
Aug 2020	503	556	800	2,544	101.30 MB
Sep 2020	151	164	235	563	16.00 MB
Oct 2020	0	0	0	0	0
Nov 2020	0	0	0	0	0
Dec 2020	0	0	0	0	0
Total	2,940	3,315	5,131	12,263	312.72 MB

Facebook insights

The number of users who saw of our Facebook posts from July 2019 - June 2020 is **108,568** (This metric is estimated.)



Information and Promotion of special issues of importance to the Thai community

SBS Radio

15/06/2020 Interviewed on the support by TWA for Thai clients and wider community, broadcast on 26/06/2020

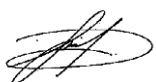
Facebook Posts

1. Tax help program
2. Pha Paa (ผ้าป่า) at Wat Buddharangsee, Stanmore
3. Promoted The Fun of Thai Food & Wine Tasting
4. Speech Pathology Service for the Thai Community
5. Aged Care Training at TAFE
6. Tax Help Program
7. The Fun of Thai Food & Wine Tasting photos
8. Thai Women's Group
9. City-2-Surf 2019 Photos
10. Announcement of AGM 2019
11. Tax Help Program
12. Thank you post for Donors and the Royal Thai Consulate-General, Sydney
13. Thai Women's Group
14. English conversation classes
15. Residency requirements for family payments
16. Tax Help Program
17. St George & Sutherland Career & Employment Expo
18. Seniors Group Sessions
19. Family Fishing and Water Safety Day
20. Enough (Family safety program)
21. St George Migrant information day 2019
22. Thai Women's Group
23. Thank you post for Holy Family Catholic Primary School, Menai
24. Announcing a transition from the office
25. Migrant Information Day
26. Selling office equipment and furniture
27. 31th anniversary of the Tax Help program
28. The Royal Thai Consulate General in Sydney hosted a reception to celebrate the Birthday Anniversary of His Majesty the Late King Bhumibol Adulyadej, the National Day of the Kingdom of Thailand and Thailand's Father's Day
29. Contact TWA
30. Christmas and New year Announcements
31. Happy New Year 2020 Greeting Card
32. John McCoy
33. Driving Course
34. The novel coronavirus disease (COVID-19)
35. Sex with beasts at common law.
36. The novel coronavirus (COVID-19)
37. Recycling and Waste Session
38. Harmony Festival
39. Thank you 3Bridges Penshurst Community Centre


	<p> 40. The novel coronavirus (COVID-19) 41. The novel coronavirus (COVID-19) 42. Important to know about Tax and Super 43. Thailand Grand Festival 2020 44. International students to be allowed to work additional hours 45. Thailand Travel Advice & Safety 46. The novel coronavirus (COVID-19) 47. The novel coronavirus (COVID-19) 48. Affected by Coronavirus 49. The novel coronavirus (COVID-19) 50. The novel coronavirus (COVID-19) 51. Being affected by COVID-19? Survey 52. Headspace 53. Daylight Saving 54. Scam Alert 55. The novel coronavirus (COVID-19) 56. Scammer Alert 57. MyGov Help via phone 58. Message from the Prime minister Songkran 2020 59. COVID-19 Community Hotline 60. COVIDSafe App 61. Home isn't always safe: Help is here campaign 62. Free covid testing 63. Crystal Meth (Ice): A support guide for family and friends 64. Media alert (COVID-19 Testing Clinic) 65. Older Australians COVID-19 Support Line 66. Are you paid in cash? 67. City-2-Surf 2020 68. TWA Celebrating 30th Anniversary (SBS Thai) 69. Promoting TWA T-Shirts </p> <p>5 Newsletters distributed</p> <p> 1. Issue August 2019 AGM Announcement 2019-2020, City-2-Surf </p> <p> 2. Issue August 2019 Thank you letter for Donors, Promoted Fundraising Dinner, Aged Care training TWA Board Elections Nominations Open Announcement 2019-2020 </p> <p> 3. Issue July 2019 Thank you letter for Donors (Phapa@Standmore) </p>
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	<p>4. Issue September 2019 Residency requirements for family payments</p> <p>5. Issue November 2019: Announcing a transition</p>
Group Information Sessions and Event	<p>Partnership with the Advance Diversity Services (ADS):</p> <p>Thai Reference Group Members stayed connected during COVID-19; they were sharing their individual activities on Facebook in order to inspire people to create their own activities in their spare time during the period of lockdown.</p>
Fundraising activity	<p>Fundraising opportunities have been limited since February 2020 due to mandated restrictions and the requirements for social/physical distancing. In August 2019 we had a most successful fundraising event at Caysorn Thai Restaurant in Sydney. In October 2019 we entered a team of runners in the City-2-Surf. We have also been selling TWA T-shirts. For all of these community activities we have relied on our loyal band of volunteers for help. Thank you to you all.</p>

We would like to say thank you to the Management Committee, TWA members, our volunteers and all the other people who have assisted us over the last year. Our successes at work have been achieved on your shoulders and we could not do what we do without you guys. We also would like to thank everyone who has given their time to guide us, especially the hard-working staff and CEOs at ADS and SMCS. We take this opportunity to reaffirm our commitment to doing our best for TWA and the Thai community.



Sineenat Khantaracha, Community Worker



Kannika Kantha, Administrator

Appendix



Organisation List

1. Advance Diversity Services
2. Australian Taxation Office (ATO)
3. Buddharangsri Thai Community Language School
4. Caysorn Thai Restaurant
5. Community Relations Commission for a multicultural NSW
6. Consumer Credit Legal Centre (NSW)
7. Department of Communities and Justice
8. Ethnic Childcare Family & Community Service
9. GyMEA Community Aid Information
10. Immigrant Women's Speakout
11. Inner City Legal Centre
12. Law Access New South Wales
13. Law Society of NSW
14. Legal Aid New South Wales
15. Multicultural HIV/AIDS & Hepatitis C Service (MHAHS)
16. NSW Department of Housing
17. NSW & Federal Police
18. NSW DET
19. NSW Health
20. NSW Multicultural Health Communication Service
21. Redfern Legal Centre
22. Royal Thai Consulate General, Sydney
23. SBS Radio Thai Program
24. Siam Signature Thai Restaurant
25. Sydney City Library
26. Settlement Services International
27. Sydney Multicultural Community Services
28. St George Migrant Resource Centre
29. Sydney Sexual Health Centre, Sydney Hospital
30. The Office Royal Thai Consulate General, Sydney
31. Thai Australian Association
32. Thai Embassy Canberra
33. Transcultural Mental Health
34. University of Technology Sydney
35. University of Sydney
36. TAFE NSW
37. Tawandang at Chatswood
38. Thaipress Newspaper
39. Wat Buddharangsee Stanmore
40. Woolworths Supermarkets

Volunteers List

- | | |
|---------------------------|------------------------------------|
| 1. Caroline Taylor | 14. Phasit Choksirivarapong |
| 2. Carl Bachner | 15. Poom Palakawongse Na Ayutthaya |
| 3. Cholladda Chutimamas | 16. Ratchanee Onchom |
| 4. Kanyarat Tresise | 17. Samee Wongpinit |
| 5. Kamonwan Namwongsa | 18. Srikanya Clifton-Steele |
| 6. Kittipol Na Banberk | 19. Srisuda Mason |
| 7. Malin Wongthaveevatana | 20. Siritorn Phonsanga |
| 8. Nandh Kasamsri Willard | 21. Suneerat St Baker |
| 9. Nongluk Bryder | 22. Tasanee Sydney |
| 10. Nuanchan Chanwong | 23. Varunee Vattanapitchayakul |
| 11. Peerada Chomsuwan | 24. Wongprapha Bachner |
| 12. Piriya Chomsuwan | |
| 13. Porntipa Chomsuwan | |

Thai Welfare Association

ABN 17 701 845 337

Balance Sheet As of June 2020

4/07/2020
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Assets

Cash at Bank	
TWA Main WP929	\$6,002.83
TWA No2 Hi Int WP 937	\$0.02
TWA Small Grants WP945	\$11.78
Petty Cash Card WP 520	\$0.25
Cash on Hand	\$102.46
Total Assets	<u>\$6,117.34</u>

Liabilities

GST Paid	-\$74.72
Super Payable	
\$556.66	
PAYG Withholding Payable	\$3,592.00
Long Service Leave	\$7,932.00
Total Liabilities	<u>\$12,005.94</u>

Net Assets **-\$5,888.60**

Equity

Retained Earnings	-\$7,488.50
Current Year Earnings	\$2,343.50
Total Prior Years Surpluses	\$3,943.40
Total Equity	<u>-\$5,888.60</u>

Thai Welfare Association

ABN 17 701 845 337

Profit & Loss Statement 1/07/2019 through 30/06/2020

4/07/2020
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Income

GRANTS	
DONATIONS	
General Donations	\$3,909.35
Pledges & MC Donations	\$18,742.50
Shopnate	\$51.30
Bank Interest	\$2.46
Other Income	\$400.00
FUNDRAISING	
Raffles	\$604.00
City2Surf	\$1,816.10
Fundraising Functions	\$2,924.05
Donations at Functions	\$860.00
TRANSLATION	
Translations income	\$650.00
Translators fees	\$448.00
COVID-19 Govt Support	\$19,000.00
Total Income	<u>\$48,511.76</u>

Operating Expenses

Staff Expenses	
Salaries	\$37,363.33
Superannuation	\$2,414.80

Office Expenses

Rent	\$6,278.13
Electricity	\$440.39
Telephone	\$530.11
Office Equipment Maintenance	\$150.00
Stationery	\$7.41
Postal	\$273.64
Payment transaction fees	\$4.42
Office Expenses	\$375.00
Insurance	\$1,163.16

Programs

Expenses for Fundraising	\$300.00
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Other expenses

Interest paid	-\$60.82
Dues & Subscriptions	\$648.96
Internet Fees	\$32.73

Non Operating Expenses

Long service leave provision	\$934.00
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Total Operating Expenses	<u>\$50,855.26</u>
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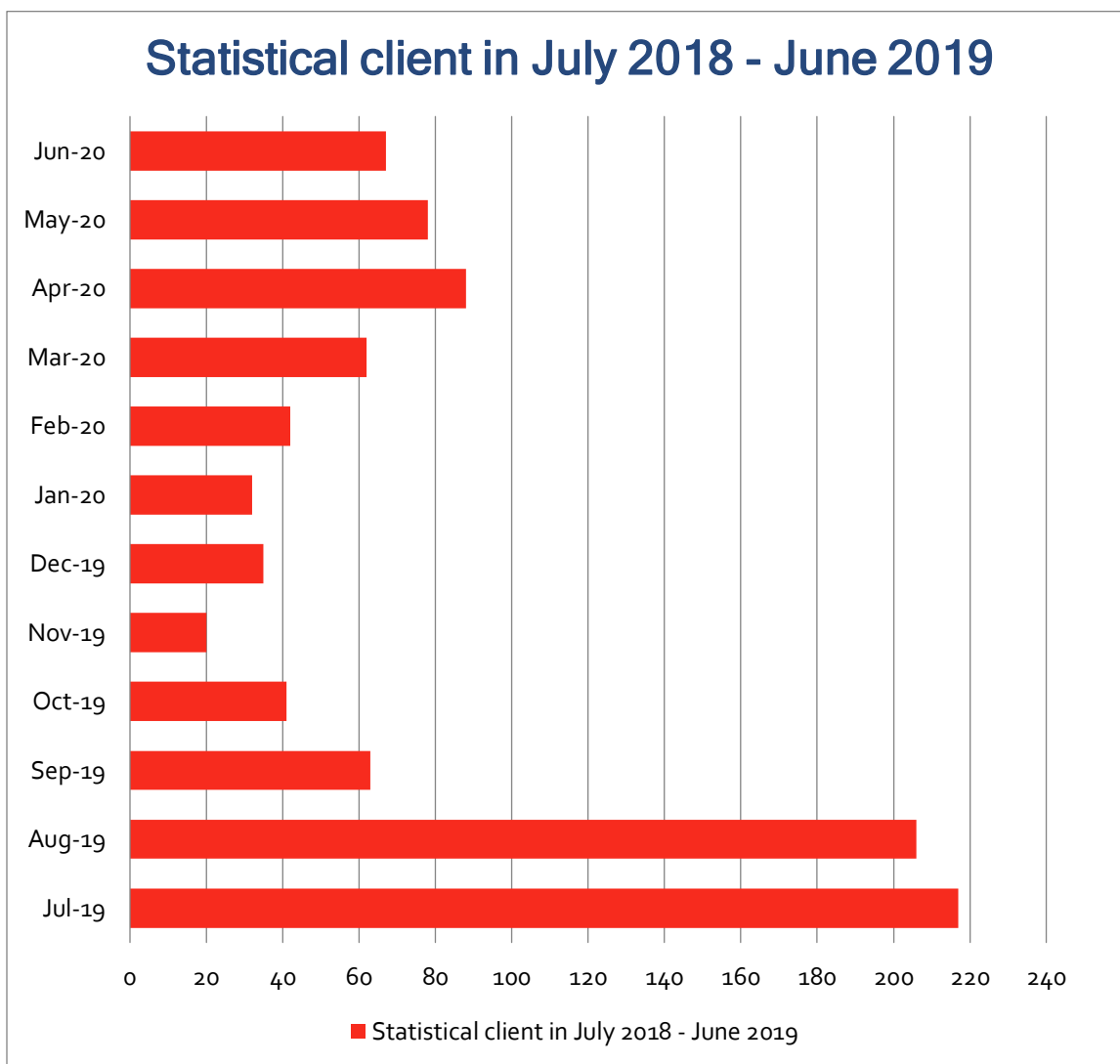
Net Profit / (Loss)	<u>-\$2,343.50</u>
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Statistical client in July 2019 - June 2020

Issue	Jul 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20
	TT	TT	TT	TT	TT	TT	TT	TT	TT	TT	TT	TT
Accommodation	0	0	2	2	0	0	0	0	0	2	1	1
Aged care	3	8	0	0	0	0	0	2	1	0	0	0
Centre Facilities, Group sessions	5	20	0	1	1	1	0	6	0	0	0	1
Centrelink	0	1	2	6	0	0	1	0	3	2	5	0
Citizenship	0	0	0	0	0	0	0	1	0	0	0	0
Community Development Advice	0	4	0	1	0	0	1	3	2	1	1	0
Coronavirus (COVID-19)	0	0	0	0	0	0	0	0	7	8	4	5
Document Help	1	0	6	4	0	1	4	0	2	0	5	5
Driving	1	0	0	0	0	0	0	0	0	0	1	1
Counselling	1	0	0	0	0	0	0	0	0	0	2	3
DV, Family Violence	1	1	6	1	1	2	0	2	3	2	4	3
Education & Training	3	4	0	0	0	0	0	0	0	0	0	0
Employment	0	1	0	0	1	1	2	0	0	0	0	0
Family & Relationship	3	3	6	2	2	5	1	1	9	6	4	7
Health	2	3	0	2	1	0	1	1	2	1	4	3
Household Management	0	0	1	0	0	0	0	0	0	0	0	0
Immigration	1	0	3	3	2	7	6	5	6	8	4	4
Interpreter	0	0	0	0	3	1	0	5	0	0	0	0
Income Support	0	0	0	0	0	0	0	0	0	0	3	2
JobSeeker / JobKeeper	0	0	0	0	0	0	0	0	4	10	27	0
Legal	16	0	2	4	1	6	6	3	5	3	2	5
Language	1	0	0	0	0	0	0	0	3	2	0	0
Medicare-Access	1	0	0	0	0	0	0	0	1	2	0	0
Mental Health	1	1	1	2	0	0	1	0	1	2	2	2
Passport	0	0	3	0	0	3	0	2	1	0	2	0
Police or Court	0	2	2	0	0	1	1	1	0	2	0	2
Psychologists	0	0	2	1	1	1	3	0	2	1	2	4

Issue	Jul 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20
School	2	1	0	0	0	0	0	0	0	0	0	0
Superannuation	0	0	1	0	0	1	2	4	7	15	0	0
Volunteer	4	8	0	0	0	0	0	0	1	0	0	1
Translating Service, TIS	5	7	5	4	3	2	3	3	1	3	0	6
Tax Help/MyGov	141	131	20	8	3	1	0	3	0	18	4	5
Fundraising/ Donation	23	6	1	0	1	2	0	0	1	2	1	2
University	0	0	0	0	0	0	0	0	0	0	0	0
Internal Referral within Org.	2	5	0	0	0	0	0	0	0	4	0	5
Total	217	206	63	41	20	35	32	42	62	88	78	67

Total of Clients 951



Activities 2019-2020



Pha Paa (ผ้าป่า)

Sunday 23rd June 2019 at Wat Buddharangsee, Stanmore



Understanding Tax Session and Transportation Session

Monday 24th June 2019

Thai Welfare Association

Room 4 Level 2, 78 Liverpool St, Sydney NSW 2000



TWA Fundraising dinner

Sunday 4th August 2019 6.30 pm to 09.30 pm

Caysorn Thai Restuarant

Shop 106 Level11, 8 Quay Street, Prince Centre Building, Haymarket NSW 2000



TWA CITY2SURF

Sunday 11th August 2019 7.50 am to 02.00 pm

Location: Sydney



Seniors Group Sessions

Friday 30th August 2019

Suite 204, Level 2/78 Liverpool St, Sydney NSW 2000, Australia



Thai Women's Group: Members of our Thai Women's Group showed off their creative skills and came together to share their experiences of living in Australia

Tuesday, October 2019

Suite 204, Level 2/78 Liverpool St, Sydney NSW 2000, Australia



TAX Help End of Year Celebrations

Wednesday, 20th November 2019

Shop 1, Opposite the MLC Centre, 32-36 Martin Pl, Sydney NSW 2000

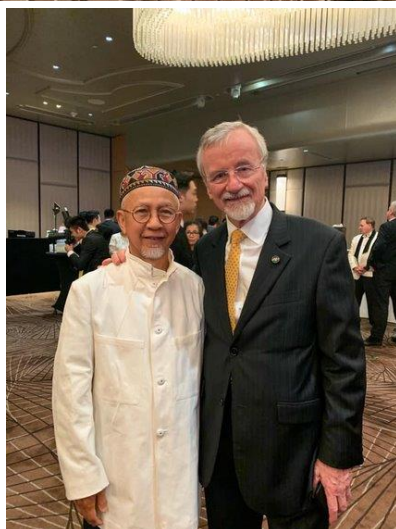


Reception to celebrate the National Day of the Kingdom of Thailand, the Birthday Anniversary of His Majesty the late King Bhumibol Adulyadej and Thailand's Father's Day

Wednesday 4th December 2019

Shangri-La Hotel, Sydney

176 Cumberland St, The Rocks NSW 2000, Australia



Launch of the 2020 Sydney Lunar Festival

Saturday 25th January 2020

Sydney Town Hall, 483 George St, Sydney NSW 2000, Australia

